



GRUPO  
**LANEMA**

## QUALITY POLICY

### OUR MANAGEMENT...

**LANEMA** aims to promote a cross-cutting offering in areas linked to special engineering applications, offering its services, products, and technical solutions in highly demanding and excellent applications in a comprehensive and integrated manner to a universe that transcends national borders. The recognition and awareness of the quality, rigor, and innovation underlying the services and products it markets positions us as a privileged supplier of high-performance materials and special applications in high-tech and highly restricted industrial sectors, such as food, aeronautics, nuclear, and railways. Cutting-edge management, an advanced logistics system, and 25 years of market experience and knowledge allow Lanema to offer a just-in-time solution resulting from its leadership and innovation.

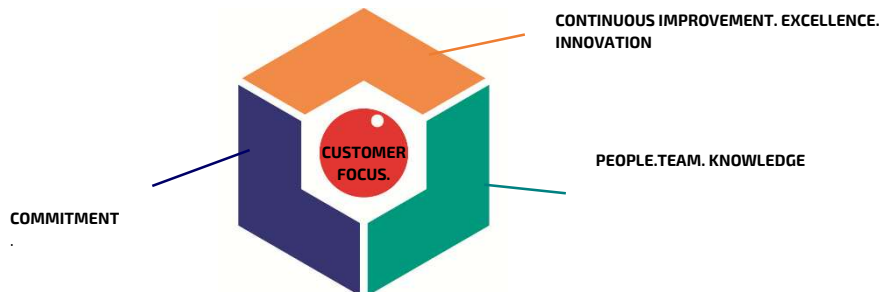
### LANEMA'S PURPOSE...

Our purpose is to create long-term economic and social value by transmitting the benefits of progress and innovation to an ever-increasing number of people. Promoting a policy of Quality excellence, we rely on a specialized and ambitious multidisciplinary team that continually utilizes the most advanced technological resources. Our commitment to innovation, quality, and rigor are premises based on our leadership and positioning strategy, fostering unparalleled distinction and recognition in the market.

### QUALITY PRINCIPLES AND OBJECTIVES

- Promote **continuous improvement** of internal processes.
- Raise and exceed the **satisfaction level of the most demanding customers**.
- Commitment to meeting **applicable requirements**.
- **Continuously train HR** to develop individual skills and value teamwork.
- Use the QMS as an important supporting tool for fulfilling the **organization's mission**.
- Ensure the proper functioning of the QMS based on the NP EN ISO 9001 standard and ensure commitment to the appropriate and effective management system of the DNV-GL GMP Protocol.

### OUR VALUES



### CONTINUOUS IMPROVEMENT. EXCELLENCE. INNOVATION.

We face daily challenges! We believe that identifying and standardizing processes is the way to differentiate ourselves. By reinventing processes and identifying opportunities, innovation for us will always be the result of curiosity combined with dedication and creativity. We want to be different, implying perfection in everything we do! Excellence will always be our motivation!

### COMMITMENT.

It's the promise of daily dedication and commitment! It's a bond and an individual commitment. "Wearing the jersey" is what makes us ready. It's the promise of daily dedication and commitment! It's a bond and a commitment to everyone and any challenge. Consistence and our professional integrity are the air we breathe.

### PEOPLE. TEAM. KNOWLEDGE.

We believe that people and their motivation are the levels of success. Teams are the mirror of responsibility and excellence that ensure we can grow and achieve goals every day.

### CUSTOMER FOCUS.

The customer is the reason for our existence. Our focus is anticipating their expectations and learning from them. Earning trust and loyalty is the foundation of our sustainability.